# Access Statement

This statement describes the access, procedures and facilities at Tosson Tower Farm Holiday Cottages, as they might apply to, and for the benefit of persons with disabilities.

We would wish your stay with us to be as comfortable as possible, so please do not hesitate to ask if you have any concerns about access or there is anything that would make your stay more enjoyable.

Any constructive suggestion on additions to this statement, or how our disabled access might be improved would be welcome.

#### General Information

- We allow an assistance dog (with well behaved owner) in each cottage.
- Mobile phone coverage in the area is patchy. The Orange or BT network provide the best coverage.
- Public transport provision in the area is limited we keep copies of all public transport timetables. The nearest railway station is at Alnmouth, 20 miles away.
- Visitor attractions with disabled access can be found on www.tourismnortheast.co.uk

#### **Emergency** actions

- The properties do not currently require a fire certificate.
- At present there are smoke detectors (audible only) in each cottage.
- Emergency information can be communicated verbally on request.
- Please let us know if you have any concerns about procedures.

#### Mobility Access

#### 1) Forge Cottage.

- Forge Cottage is a bungalow with a single step up to the front door. The cottage can also be accessed via the kitchen door, which has a very small step.
- There is tarmac parking at the side of the cottage, 5 meters from the kitchen door.
- Surfaces within the cottage are a mixture of tiles (kitchen, bathroom and front door area) and carpet.
- The bathroom contains both a bath and separate shower as well as a toilet. A second toilet is situated at the bottom of the hall.
- Forge has two double bedrooms and a twin bedroom.
- There is a private garden to the rear of the cottage, which extends around the side to the parking area. This can be accessed via large French windows in the

sitting room. The garden is flat at the top with a law that slopes down to a field.

# 2) Coquet View Cottage

- Coquet View is also a bungalow with two small step leading to the front door.
- Parking is available 2 meters from the front door.
- The cottage is carpet throughout except the kitchen and bathroom areas, which are laminate.
- The bathroom contains a bath and separate shower cubicle. There is a second toilet at the rear of the cottage.
- Coquet View contains 2 double bedrooms and two twin bedrooms.
- There is a sloping lawn area in front of and to the side of the cottage. There is a picnic table on flat lawn near to the front door.

### c) The Steadings

- The Steadings is split on two floors with all three bedrooms and the bathroom being upstairs.
- The surfaces are tiled (downstairs) and carpet (upstairs).
- The bathroom contains a bath and separate shower. There is a second toilet downstairs.
- The Steadings has two double bedrooms and a twin bedroom.
- Parking is available on gravel at the front and at the side of the cottage. The front door has a ramp leading to it and is 3 meters from the closest parking space.
- There is an extensive garden in front of the cottage with a large flat lawn and picnic table.

# Hearing Impairment

### Accessibility for people with hearing impairment

- There is a TV and video available in all cottages, and headphones are available on request.
- All cottages have a radio.
- Guests are normally shown to their cottages where information is given verbally. A welcome letter and contact sheet for local services is provided.

### Sight Impairment

### Accessibility for people with sight impairment

• Additional lighting for all cottages is available on request.